Additional License Authorizations

For Service Management Automation
software products

Products and suites covered

Products	E-LTU or E-Media available*	Perpetual License Non-production use category **	Term License Non-production use category (if available)
Asset Manager (previously called HPE Asset Manager)	Yes	Class 1	Class 3
Connect-It (previously called HPE Connect-It)	Yes	Class 1	Class 3
Propel (previously called HPE Propel)	Yes	Class 1	Class 3
Release Control (previously called HPE Release Control)	Yes	Class 1	Class 3
ServiceCenter Automation (previously called HPE ServiceCenter Automation)	Yes	Class 1	Class 3
Service Desk (previously called HPE Service Desk)	Yes	Class 1	Class 3
Service Manager (previously called HPE Service Manager)	Yes	Class 1	Class 3

Suites	E-LTU or E-Media available *	Perpetual License Non-production use category **	Term License Non-production use category (if available)
Asset Manager Enterprise Suite (previously called HPE Asset Manager Enterprise Suite)	Yes	Class 1	Class 3
IT Change Management Suite (previously called HPE IT Change Management Suite)	Yes	Class 1	Class 3
IT Service Management Automation Suite Express Edition (previously called HPE IT Service Management Automation Suite Express Edition)	Yes	Class 1	Class 3
IT Service Management Automation Suite Premium Edition (previously called HPE IT Service Management Automation Suite Premium Edition)	Yes	Class 1	Class 3
IT Service Management Automation Suite Premium Edition Add on 50 Node Pack (previously called HPE IT Service Management Automation Suite Premium Edition Add on 50 Node Pack)	Yes	Class 1	Class 3
IT Service Management Enterprise Suite (previously called HPE IT Service Management Enterprise Suite)	Yes	Class 1	Class 3
Service Management Subscription Suite (previously called HPE Service Management Subscription Suite)	Yes	Class 3	Class 3
Service Manager Starter Suite (previously called HPE Service Manager Starter Suite)	Yes	Class 1	Class 3
Service Manager Enterprise Suite (previously called HPE Service Manager Enterprise Suite)	Yes	Class 1	Class 3
IT Service Performance Suite 7.x (previously called HPE IT Service Performance Suite 7.x)	Yes	Class 1	Class 3
Software Asset Management Suite (previously called HPE Software Asset Management Suite)	Yes	Class 1	Class 3

* Any product sold as E-LTU or E-Media shall be delivered electronically regardless of any contrary designation in a purchase order.

** Non-production use rights, if any, can be found at **software.microfocus.com/legal/software-licensing**.

Definitions

Capitalized terms not otherwise defined in this ALA document are defined in the governing agreement.

Term	Definition
Bundle *or* Bdl	Means an offering which includes a Term LTU, Term Support and SaaS.
Casual Named User *or* Csl Nmd User	Means a Named User that may occasionally access APIs, create and view requests, update only the requests the user created, view portals, and run/view reports.
Concurrent User *or* CC Users	Means the software is licensed by the amount of users that simultaneously Use the software. The software can be installed on any number of computers provided that the actual usage of the software does not exceed the number of licenses purchased.
Connect-It Database Device License	Means the right to expose data in one database to another database when the originating database is licensed by number of Devices. One license is required for each 100 managed Devices.
Connect-It Server License	Means the right to use the respective Connector without Connect-It Device License, Connect-It User License or Instance restrictions.
Connect-It User License	Means one Named User or Floating User or Concurrent User in an AssetCenter or Asset Manager Instance or one Named User or Floating User or Concurrent User in a ServiceCenter or Service Manager Instance or one Named User or Concurrent User in a Service Desk Instance in any Scenario with a respective Connector.
Connector *or* Conn	Means an integration element to a certain software, format or function through the use of the Micro Focus and non–Micro Focus software product.
Device *or* Dev	Means an addressable entity, physical or virtual, including but not limited to router, switch, bridge, hub, server, PC, laptop, handheld device or printer that resides within the range defined for interrogation and asset tracking.
E-LTU and E-Media	Means products which are electronically delivered only, and as such any references to FOB Destination or delivery methods that are stated on your purchase order other than electronic shall be null and void with respect to these E-LTU or E-Media products.
Employee Self-Service User *or* ESS User	Means a specific individual authorized by your IT department to directly submit a self-service or knowledge request using the self- service interface.
Enterprise Use	Means Unlimited use as specified in the software specific license terms below.
Floating Users *or* Flt Users	Means the maximum number of individuals out of a total user population, authorized by you to access the software at a given point in time.
Foundation	Means a single Instance of the core or primary components of a software application which enable its basic functionality, and without which the additional modules available for the application are unable to operate. Foundation software may be installed on one or multiple servers, depending on the specific architecture required to enable the functioning of the single Instance.
Guest Users	Means a specific individual authorized by the Licensee to have access to the software.
Implementation	Means an installation of the software on a single Server or installed on a cluster of Servers which work together as a single installation of the software.
Instance	Means each implementation of the application installed on a Server.
Internal Use	Means access and Use of the software for purposes of supporting your internal operations or functions.
Interval Billing	Means periodic billing associated with the Subscription.
LTU	Means License To Use.
Managed Configuration Item (CI)	Means a component of an IT Infrastructure, including a documentary item such as a Service Level Agreement or a Request for Change which is (or is to be) under the control of Configuration and therefore subject to formal change control.

Term	Definition
Managed Data Repository	Means a repository of data that can be a third party product or custom built and provides data about managed resources (for example, computer systems, application software, and buildings), process artifacts (for example, incident records and request for change forms), and the relationships between them.
Mapped Service or MS	Means a configuration topology model of a business application or a business service that creates a map using entry points (e.g. URL, IP Address, Host Name, etc.). The map represents a business service for internal or external users of an organization or other business applications and services and is made up of components, including other services, applications, middleware, security software, storage gear network devices, other supporting IT infrastructure, and the relationships between these components. A business service could represent an infrastructure service (e.g. a web-service used by other application for security, or authentication), or an end-user service (e.g. a mobile banking application, or an internal payroll application).
Named User or Nmd User	Means a specific individual authorized by you to access the software regardless of whether they are actively using the software.
Node	Means a specific Node that is further defined in the Software Specific Terms below.
Operating System Instance or OS Instance	Means each implementation of the bootable program that can be installed onto a physical system or a partition, such as system Virtual Machines, virtual environments, virtual private servers, containers, guests and zones, within the physical system. A physical system can contain multiple Operating System Instances. A container means a system partition based on software rather than hardware. Guests means a VM system running on a host system where the host runs its own complete OS Instance (as opposed to a hypervisor), like VMware Workstation. Zone means Oracle/Sun Solaris specific nomenclature for a software partition which can run a virtual OS instance including but not limited to Sparse, native, and ipkg.
SaaS	Means Software as a Service which is a service which allows access to the software, support and related professional services, as described in an order document, datasheet or a Statement of Work (SOW).
Scenario	Means configuration sets within Connect-It that define data exchanges between multiple endpoints, using a Connector to each endpoint.
Server	Means any designated computer system in which an Instance or Instances of the software is installed.
Subscription or Sub or SUB	Means an offering which includes a license and support for the time period of the subscription and includes Interval Billing.
Suite	Means two or more software products combined into a single license offering or a single software product which includes two or more licenses. The specific software products included in a Suite are specified in the software specific license terms below. Software products included in a Suite are governed by the individual authorizations and use restrictions associated with each software product, except where specified in the specific Suite software specific license terms below.
Term License to Use or Term LTU	Means a software license to use (LTU) which indicates in its license description that the license is valid for a specific period of time such as One Month (1M), One Year (1Y) etc. Term LTU's are not perpetual licenses.
Term Support	Means a fixed period support offering that is only valid during the time period of the associated Term LTU.
Unlimited or Unl	Means without restrictions in terms of number of systems, devices or media, depending on the context.
Use	Means to install, store, load, execute and display one copy of the software.
Virtual Machine(s) or VM(s)	Means a computer that does not physically exist but is simulated by another computer.

Software specific license terms

For software products with software specific license terms, these terms are described below. Software products covered by this ALA document (as listed above) and not covered in this section do not have software specific license terms.

Asset Manager 5.20 and later releases (previously called HPE Asset Manager)

Administration of the Asset Manager Procurement Self-Service Catalog is limited to five (5) Named Users of Service Manager Foundation for the sole purpose of administration of this functionality. Authorized Service Manager administration functions include:

- Management of operator profiles

- Synchronization of reference data to/from Asset Manager

- Back-office management of the Self-Service Catalog

- Support of Casual Named User client sessions initiated from Asset Manager

- Automated submission of Self-Service Catalog Requests to Asset Manager

- Enables Asset Manager Casual Named Users access to Service Manager's Self-Service Catalog and shopping cart functionality through the Asset Manager web client. Self-service access is limited by the quantity of Asset Manager Casual Named Users licensed by you.

Asset Manager Software Asset Management Enterprise Use license provides the ability to Use as many Concurrent Users and Named Users as necessary for the Software Asset Management module in the limits of the number of users licensed for the Portfolio functionality.

Each Casual Named User will have the ability to log into Asset Manager but use of the software is restricted to the following activities:

- View assets

- View requested items for the licensed individual or the licensed users defined workgroup

- View and update tickets in AC/AM helpdesk

- View employees, departments, locations and tax tables

- View workflows as they apply to the licensed user (such as tasks and phases)

- Review departmental budgets and cost centers

- Approve and view requests

- Submit requests

Asset Manager includes a reporting solution license for SAP Crystal Reports and, for Asset Manager 9.30 forward, for SAP BusinessObjects Enterprise. Customers who have valid licenses for Asset Manager are authorized to download and install one Instance of SAP Crystal Reports Server, as well as the number of copies of SAP Crystal Reports Dashboard Design needed for the activity of the applicative developers supporting the Asset Manager implementation. SAP Crystal Reports and SAP BusinessObjects Enterprise can only be used for reporting on the licensed Instances of Asset Manager (including production and development Instances). The maximum number of users accessing SAP Crystal Reports Server must not exceed the maximum number of users authorized in the license for Asset Manager (number of Named Users + number of Concurrent Users + number of Casual Named Users). These users must be licensed for Asset Manager and authenticated in the Asset Manager software.

Connect-It (previously called HPE Connect-It)

You shall not be limited to the number of Instances of the software licensed provided you do not exceed the number of Connect-It Database Device Licenses or Connect-It user licenses required in each Scenario. For example, a Scenario exposing 700 Devices through UCMDB, Universal Discovery or DDM Inventory to a non-Micro Focus product requires 7 Connect-It Device licenses. Furthermore, an Connect-It Connector being used where there is one Instance of Asset Manager with a total of 20 Named Users and Concurrent Users, one Instance of Service Manager with a total of 80 Named Users and Concurrent Users and one Instance of Project and Portfolio Manager with a total of 50 Named Users, requires 150 Connect-It User Licenses for each licensed Connect-It Connector. There are no restrictions on the number of data sources a specific Connect-It Connector can integrate with provided you do not exceed the number of Connect-It Database Device licenses or Connect-It User Licenses required in each Scenario. There are no Instance or user restrictions on Connect-It Server Licenses.

Propel (perviously called HPE Propel)

Propel Portal is licensed by Named User and by Concurrent User. A Named User license may not be transferred from one individual to another unless the original Named User no longer requires, and is no longer permitted to access.

Propel Service Exchange is licensed by Foundation. A Foundation license allows installation of Service Exchange on multiple Servers or Instances.

Propel Service Exchange Non Micro Focus Connector is licensed based on per production Connector. Propel Service Exchange Non Micro Focus Connector is limited to connection with Propel Service Exchange Foundation.

ServiceCenter SOAP API SDK (previously called HPE ServiceCenter SOAP API SDK)

You shall not have the right to use the SOAP API SDK to replicate any existing Micro Focus software or to circumvent licensing usage of such software.

Service Desk Concurrent User Capacity Expansion, Service Desk Named User Capacity Expansion (previously called HPE Service Desk Concurrent User Capacity Expansion, HPE Service Desk Named User Capacity Expansion)

Service Desk Capacity Expansion (CE) products are intended for use by you who require additional Service Desk capacity to their existing Service Desk installations, after the official end of sales date of June 30, 2011. Service Desk CE Licenses have additional use restrictions which include: License for the Service Desk CE product are for capacity increase only and can only be used with the Service Desk physical system which has been licensed by customer previously.

Service Manager (previously called HPE Service Manager)

Service Manager requires a Server license and a Foundation Named User or Concurrent User license.

ServiceCenter SOAP API SDK is included with the Service Manager Foundation license.

The following Service Manager Modules licenses are available as separate licenses and can only be used with an Service Manager Server license:

Module / Add-on	Licensing Metric (Each license metric requires a separate license)
Service Manager Helpdesk	Licensed by Named User or Concurrent User
Service Knowledge Management [*]	Licensed by Employee Self-Service User or Named User or Concurrent User
Service Manager Request Management	Licensed by Named User or Concurrent User
Service Manager Service Level Management	Licensed by Named User or Concurrent User

Module / Add-on	Licensing Metric (Each license metric requires a separate license)
Service Manager Service Catalog *	Licensed by Employee Self-Service User or Named User or Concurrent User
Service Manager Smart Analytics	Licensed by Named User or Concurrent User

* Includes Self Service Ticketing functionality which allows your employees to open, monitor, update and close self- service tickets. Employee Self Service Users are limited when accessing the Self Service Ticketing functionality and are only authorized to access the ITIL Service Desk functions within Service Manager. Employee Self Service Self Service Users cannot open an incident or change or request directly from Self-Service Ticketing.

The number of Named User and Concurrent User LTUs for Service Manager Smart Analytics needs an exact match at all times with the corresponding number of Named User and Concurrent User LTUs for Service Manager Helpdesk. For Service Manager Smart Analytics, the number of LTUs shall be counted as the number of Named Users or Concurrent Users of Service Manager Helpdesk deriving value through the Smart Analytics module, including when data is imported or exported between Service Manager systems.

Service Management Automation Suite offerings

Asset Manager and Asset Manager Enterprise Suite, Change Management Suite, IT Service Performance Suite, Release Control, Service Manager and Service Manager Enterprise Suite Concurrent User licenses listed in this paragraph previously were called Floating User licenses.

Suite	Offering includes	Additional terms (if any)
Asset Manager Enterprise Suite (previously called HPE Asset Manager Enterprise Suite) – Named User	▪ 1 Asset Manager Server ▪ 1 Asset Manager Portfolio Named User ▪ 1 Asset Manager Contracts Named User ▪ 1 Asset Manager SAM Named User ▪ 1 Asset Manager Procurement Named User ▪ 1 Asset Manager Financial Management Named User ▪ 100 Asset Manager Casual Named Users	
Asset Manager Enterprise Suite (previously called HPE Asset Manager Enterprise Suite) – Concurrent User	▪ 1 Asset Manager Server ▪ 1 Asset Manager Portfolio Concurrent User ▪ 1 Asset Manager Contracts Concurrent User ▪ 1 Asset Manager SAM Concurrent User ▪ 1 Asset Manager Procurement Concurrent User ▪ 1 Asset Manager Financial Management Concurrent User ▪ 100 Asset Manager Casual Named Users	
IT Change Management Suite Concurrent User (previously called HPE IT Change Management Suite Concurrent User)	▪ 1 Service Manager Change Management Concurrent User ▪ 1 Release Control Change Edition Concurrent User	
IT Change Management Suite Named User (previously called HPE IT Change Management Suite Named User)	▪ 1 Service Manager Change Management Named User ▪ 1 Release Control Change Edition Named User	
IT Service Management Automation Suite Express Edition 5 Concurrent User	▪ 5 Service Manager Enterprise Suite with Connect-It Connectors and Knowledge Management Concurrent User	

Suite	Offering includes	Additional terms (if any)
	▪ 5 Service Manager Smart Analytics Module Concurrent User	
IT Service Management Automation Suite Express Edition 10 Concurrent User	▪ 10 Service Manager Enterprise Suite with Connect-It Connectors and Knowledge Management Concurrent User ▪ 10 Service Manager Smart Analytics Module Concurrent User	
IT Service Management Automation Suite Express Edition 5 Named User	▪ 5 Service Manager Enterprise Suite with Connect-It Connectors and Knowledge Management Named User ▪ 5 Service Manager Smart Analytics Module Named User	
IT Service Management Automation Suite Express Edition 10 Named User	▪ 10 Service Manager Enterprise Suite with Connect-It Connectors and Knowledge Management Named User ▪ 10 Service Manager Smart Analytics Module Named User	
IT Service Management Automation Suite Premium Edition 5 Concurrent User	▪ 5 Service Manager Enterprise Suite with Connect-It Connectors and Knowledge Management Concurrent User ▪ 5 Service Manager Smart Analytics Module Concurrent User ▪ 1 Service Manager Service Portal Aggregation User ▪ 1 Asset Manager Enterprise Suite Concurrent User ▪ 1 IT Business Analytics Power Named User (only when purchased before January 16, 2017) ▪ 2 IT Business Analytics Casual Named User (only when purchased before January 16, 2017)	
IT Service Management Automation Suite Premium Edition 10 Concurrent User	▪ 10 Service Manager Enterprise Suite with Connect-It Connectors and Knowledge Management Concurrent User ▪ 10 Service Manager Smart Analytics Module Concurrent User ▪ 1 Service Manager Service Portal Aggregation User ▪ 1 Asset Manager Enterprise Suite Concurrent User ▪ 1 IT Business Analytics Power Named User (only when purchased before January 16, 2017) ▪ 2 IT Business Analytics Casual Named User (only when purchased before January 16, 2017)	
IT Service Management Automation Suite Premium Edition 5 Named User	▪ 5 Service Manager Enterprise Suite with Connect-It Connectors and Knowledge Management Named User ▪ 5 Service Manager Smart Analytics Module Named User ▪ 1 Service Manager Service Portal Aggregation User ▪ 1 Asset Manager Enterprise Suite Named User ▪ 1 IT Business Analytics Power Named User (only when purchased before January 16, 2017) ▪ 2 IT Business Analytics Casual Named User (only when purchased before January 16, 2017)	

Suite	Offering includes	Additional terms (if any)
IT Service Management Automation Suite Premium Edition 10 Named User	10 Service Manager Enterprise Suite with Connect-It Connectors and Knowledge Management Named User 10 Service Manager Smart Analytics Module Named User 1 Service Manager Service Portal Aggregation User 1 Asset Manager Enterprise Suite Named User 1 IT Business Analytics Power Named User (only when purchased before January 16, 2017) 2 IT Business Analytics Casual Named User (only when purchased before January 16, 2017)	
IT Service Management Automation Suite Premium Edition Add on 50 Node Pack	50 Operations Orchestration Server and Storage Node 50 Universal Discovery Operating System Instance 10 Universal CMDB Automated Service Modeling Mapped Service (included with Universal Discovery as of Universal Discovery version 10.32) 2 Universal CMDB 3rd party Integration Managed Data Repository	- For Operations Orchestration Server and Storage Node the Node can represent OS Instances on a physical Device or a Virtual Machine, a physical Device hosting multiple VMs where there are multiple OS Instances, and storage arrays. - The bundled Operations Orchestration within IT Service Management Automation (ITSMA) suite can be used only through invocation only from ITSMA suite components. This usage is restricted to use cases within the context of ITSMA and such restriction includes Operations Orchestration Content Pack for service management. For unrestricted orchestration use case (i.e. Run book automation, IT process orchestration), you are required to purchase Operations Orchestration Suite Add-On licenses.
IT Service Management Enterprise Suite Named User (previously called HPE IT Service Management Enterprise Suite Named User)	100 Service Manager Enterprise Suite with Connect-It Connectors and Knowledge Management Named User 100 Service Manager Smart Analytics Module Named User 10 Asset Manager Enterprise Suite Named User 2 IT Business Analytics Named User 10 IT Business Analytics Casual Named User 10 Operations Bridge Suite Premium Edition 50 Node Pack 1 Operations Bridge System Collector Add-on 50 OSI	
IT Service Performance Suite Concurrent User 7.x without DecisionCenter IT Performance Analytics (previously called HPE IT Service Performance Suite Concurrent User 7.x without DecisionCenter IT Performance Analytics)	1 Service Manager Server 1 Service Manager Foundation Concurrent User 1 Service Manager Help Desk Concurrent User	
IT Service Performance Suite Named User 7.x without DecisionCenter IT	1 Service Manager Server 1 Service Manager Foundation Named User 1 Service Manager Help Desk Named User	

Suite	Offering includes	Additional terms (if any)
Performance Analytics (previously called HPE IT Service Performance Suite Named User 7.x without DecisionCenter IT Performance Analytics)		
Service Management Subscription Concurrent User Suite (previously called HPE Service Management Subscription Concurrent User Suite)	1 Service Manager Server 1 Service Manager Foundation Concurrent User 1 Service Manager Help Desk Concurrent User 1 IT Change Management Suite Concurrent User 1 Service Manager Service Level Management Concurrent User 1 Service Manager Request Management Concurrent User 1 Service Manager Knowledge Management Concurrent User 2,000 Service Manager Knowledge Management Employee Self Service Users 2,000 Service Manager Catalog Employee Self Service Users 1 Connector for Database User 1 Connector for Email User 1 Connector for LDAP User	
Service Management Subscription Named User Suite (previously called HPE Service Management Subscription Named User Suite)	1 Service Manager Server 1 Service Manager Foundation Named User 1 Service Manager Help Desk Named User 1 IT Change Management Suite Named User 1 Service Manager Service Level Management Named User 1 Service Manager Request Management Named User 1 Service Manager Knowledge Management Named User 1,000 Service Manager Knowledge Management Employee Self Service Users 1,000 Service Manager Catalog Employee Self Service Users 1 Connector for Database User 1 Connector for Email User 1 Connector for LDAP User	
SM Enterprise Suite with Connect-It Connectors and with Knowledge Management Named User (previously called HPE SM Enterprise Suite with Connect-It Connectors and with Knowledge Management Named User)	1 Service Manager Server 1 Service Manager Foundation Named User 1 Service Manager Help Desk Named User 1 IT Change Management Suite Named User 1 Service Manager Service Level Management Named User 1 Service Manager Request Management Named User 1 Service Manager Knowledge Management Named User	

Suite	Offering includes	Additional terms (if any)
	▪ 1,000 Service Manager Knowledge Management Employee Self Service Users ▪ 1,000 Service Manager Catalog Employee Self Service Users ▪ 1 Connector for Database User ▪ 1 Connector for Email User ▪ 1 Connector for LDAP User	
SM Enterprise Suite with Connect-It and without Knowledge Management Named User (previously called HPE SM Enterprise Suite with Connect-It and without Knowledge Management Named User)	▪ 1 Service Manager Server ▪ 1 Service Manager Foundation Named User ▪ 1 Service Manager Help Desk Named User ▪ 1 IT Change Management Suite Named User ▪ 1 Service Manager Service Level Management Named User ▪ 1 Service Manager Request Management Named User ▪ 1,000 Service Manager Catalog Employee Self Service Users ▪ 1 Connector for Database User ▪ 1 Connector for Email User ▪ 1 Connector for LDAP User	
SM Enterprise Suite without Connect-It and with Knowledge Management Named User (previously called HPE SM Enterprise Suite without Connect-It and with Knowledge Management Named User)	▪ 1 Service Manager Server ▪ 1 Service Manager Foundation Named User ▪ 1 Service Manager Help Desk Named User ▪ 1 IT Change Management Suite Named User ▪ 1 Service Manager Service Level Management Named User ▪ 1 Service Manager Request Management Named User ▪ 1 Service Manager Knowledge Management Named User ▪ 1,000 Service Manager Knowledge Management Employee Self Service Users ▪ 1,000 Service Manager Catalog Employee Self Service Users	
SM Enterprise Suite without Connect-It and without Knowledge Management Named User (previously called HPE SM Enterprise Suite without Connect-It and without Knowledge Management Named User)	▪ 1 Service Manager Server ▪ 1 Service Manager Foundation Named User ▪ 1 Service Manager Help Desk Named User ▪ 1 IT Change Management Suite Named User ▪ 1 Service Manager Service Level Management Named User ▪ 1 Service Manager Request Management Named User ▪ 1,000 Service Manager Catalog Employee Self Service Users	
SM Enterprise Suite with Connect-It and with Knowledge Management Concurrent User (previously called HPE SM Enterprise Suite with Connect-It and with	▪ 1 Service Manager Server ▪ 1 Service Manager Foundation Concurrent User ▪ 1 Service Manager Help Desk Concurrent User ▪ 1 IT Change Management Suite Concurrent User ▪ 1 Service Manager Service Level Management Concurrent User	

Suite	Offering includes	Additional terms (if any)
Knowledge Management Concurrent User)	▪ 1 Service Manager Request Management Concurrent User ▪ 1 Service Manager Knowledge Management Concurrent User ▪ 2,000 Service Manager Knowledge Management Employee Self Service Users ▪ 2,000 Service Manager Catalog Employee Self Service Users ▪ 1 Connector for Database User ▪ 1 Connector for Email User ▪ 1 Connector for LDAP User	
SM Enterprise Suite with Connect-It and without Knowledge Management Concurrent User (previously called HPE SM Enterprise Suite with Connect-It and without Knowledge Management Concurrent User)	▪ 1 Service Manager Server ▪ 1 Service Manager Foundation Concurrent User ▪ 1 Service Manager Help Desk Concurrent User ▪ 1 IT Change Management Suite Concurrent User ▪ 1 Service Manager Service Level Management Concurrent User ▪ 1 Service Manager Request Management Concurrent User ▪ 2,000 Service Manager Catalog Employee Self Service Users ▪ 1 Connector for Database User ▪ 1 Connector for Email User ▪ 1 Connector for LDAP User	
SM Enterprise Suite without Connect-It and with Knowledge Management Concurrent User (previously called HPE SM Enterprise Suite without Connect-It and with Knowledge Management Concurrent User)	▪ 1 Service Manager Server ▪ 1 Service Manager Foundation Concurrent User ▪ 1 Service Manager Help Desk Concurrent User ▪ 1 IT Change Management Suite Concurrent User ▪ 1 Service Manager Service Level Management Concurrent User ▪ 1 Service Manager Request Management Concurrent User ▪ 1 Service Manager Knowledge Management Concurrent User ▪ 2,000 Service Manager Knowledge Management Employee Self Service Users ▪ 2,000 Service Manager Catalog Employee Self Service Users	
SM Enterprise Suite without Connect-It and without Knowledge Management Concurrent User (previously called HPE SM Enterprise Suite without Connect-It and without Knowledge Management Concurrent User)	▪ 1 Service Manager Server ▪ 1 Service Manager Foundation Concurrent User ▪ 1 Service Manager Help Desk Concurrent User ▪ 1 IT Change Management Suite Concurrent User ▪ 1 Service Manager Service Level Management Concurrent User ▪ 1 Service Manager Request Management Concurrent User ▪ 2,000 Service Manager Catalog Employee Self Service Users	

Suite	Offering includes	Additional terms (if any)
SM Starter Suite Named User (previously called HPE SM Starter Suite Named User)	▪ 1 Service Manager Server ▪ 25 Service Manager Foundation Named User ▪ 25 Service Manager Help Desk Named User ▪ 25 Service Manager Change Management Named User ▪ 25 Service Manager Service Level Management Named User	
Software Asset Management Suite (previously called HPE Software Asset Management Suite) – Named User	▪ 1 Asset Manager Enterprise Suite Named User ▪ 20 Universal Discovery OS Instance ▪ 200 Universal Discovery Inventory OS Instance	
Software Asset Management Suite (previously called HPE Software Asset Management Suite) – Concurrent User	▪ 1 Asset Manager Enterprise Suite Concurrent User ▪ 50 Universal Discovery OS Instance ▪ 500 Universal Discovery Inventory OS Instance	

*The Asset Manager and Connect-It software products are covered in the Additional License Authorizations document for Asset Management Center software products. The IT Business Analytics software product is covered in the Additional License Authorizations document for IT Business Analytics Center software products. The Operations Bridge software suite and add-ons are covered in the Additional License Authorizations document for Systems Management Center software products.

The Operations Orchestration software product is covered in the Additional License Authorizations document for Cloud Center software products. The Universal CMDB and Universal Discovery software products are covered in the Additional License Authorizations document for Configuration Management System software products.

Additional license terms

	Term
A.	Software contains software and associated specifications licensed from third parties that are confidential to, and trade secrets of, such parties. You will not take any action other than to Use it as authorized under the agreement as part of the software products and will not disclose it to third parties.
B.	You shall install and use the software as authorized in the applicable agreement only as a complete product and may not use portions of such software on a standalone basis separate from the complete software unless expressly authorized in the Supporting Material, specifications or an applicable agreement.

software.microfocus.com/legal/software-licensing

Latest version of software licensing documents

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